

**COMPETITIVE LOCAL EXCHANGE CARRIER**

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IDT America, Corp.  
**COMPETITIVE LOCAL EXCHANGE CARRIER**  
**RESALE AND FACILITIES-BASED TARIFF**  
Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C; The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Pa. P.U.C. No. 27, Windstream Pennsylvania, LLC Pa. P.U.C. No 7, Commonwealth Telephone Company, d/b/a Frontier Communications Commonwealth Telephone Company Pa. P.U.C. No. 24, Marianna and Scenery Hill Telephone Company Pa. P.U.C. No. 6, Bentleyville Telephone Company Pa. P.U.C. No. 6, Frontier Communications of Breezewood, LLC Pa. P.U.C. No. 5 and Windstream Buffalo Valley, Inc. Pa. P.U.C. No. 7.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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By:

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By:

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**LIST OF MODIFICATIONS**  
**TARIFF TELEPHONE – PA P.U.C. NO. 2 - SUPPLEMENT NO. 13**

**Page**

Supplement Title Page  
13<sup>th</sup> Revised Page 4  
13<sup>th</sup> Revised Page 5  
10<sup>th</sup> Revised Page 6  
2<sup>nd</sup> Revised Page 170  
2<sup>nd</sup> Revised Page 171

**Change**

Updates Supplement Number  
Updates List of Modifications  
Updates Check Sheet  
Updates Check Sheet  
Deletes Paper Billing Charge definition  
Deletes Paper Billing Charge rate

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**CHECK PAGE**

The Pages of this Tariff, as listed below, are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original Tariff and are currently in effect as of the date at the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
1	13 <sup>th</sup> Revised	*	37	Original	73	1 <sup>st</sup> Revised
2	Original		38	Original	74	1 <sup>st</sup> Revised
3	Original		39	1 <sup>st</sup> Revised	75	1 <sup>st</sup> Revised
4	13 <sup>th</sup> Revised	*	40	Original	76	1 <sup>st</sup> Revised
5	12 <sup>th</sup> Revised		41	Original	77	1 <sup>st</sup> Revised
6	10 <sup>th</sup> Revised	*	42	Original	78	1 <sup>st</sup> Revised
7	Original		43	Original	79	1 <sup>st</sup> Revised
8	Original		44	Original	80	1 <sup>st</sup> Revised
9	Original		45	Original	81	1 <sup>st</sup> Revised
10	Original		46	Original	82	1 <sup>st</sup> Revised
11	Original		47	Original	83	1 <sup>st</sup> Revised
12	Original		48	Original	84	1 <sup>st</sup> Revised
13	Original		49	Original	85	1 <sup>st</sup> Revised
14	Original		50	Original	86	1 <sup>st</sup> Revised
15	Original		51	Original	87	1 <sup>st</sup> Revised
16	1 <sup>st</sup> Revised		52	Original	88	1 <sup>st</sup> Revised
17	Original		53	Original	89	1 <sup>st</sup> Revised
18	Original		54	Original	90	1 <sup>st</sup> Revised
19	Original		55	Original	91	1 <sup>st</sup> Revised
20	Original		56	Original	92	1 <sup>st</sup> Revised
21	Original		57	Original	93	1 <sup>st</sup> Revised
22	Original		58	Original	94	1 <sup>st</sup> Revised
23	Original		59	Original	95	1 <sup>st</sup> Revised
24	Original		60	Original	96	1 <sup>st</sup> Revised
25	Original		61	Original	97	1 <sup>st</sup> Revised
26	Original		62	Original	98	1 <sup>st</sup> Revised
27	Original		63	3 <sup>rd</sup> Revised	99	1 <sup>st</sup> Revised
28	Original		64	Original	100	1 <sup>st</sup> Revised
29	Original		65	4 <sup>th</sup> Revised	101	1 <sup>st</sup> Revised
30	Original		66	Original	102	1 <sup>st</sup> Revised
31	Original		67	1 <sup>st</sup> Revised	103	1 <sup>st</sup> Revised
32	Original		68	1 <sup>st</sup> Revised	104	1 <sup>st</sup> Revised
33	Original		69	1 <sup>st</sup> Revised	105	1 <sup>st</sup> Revised
34	Original		70	1 <sup>st</sup> Revised	106	1 <sup>st</sup> Revised
35	Original		71	1 <sup>st</sup> Revised	107	1 <sup>st</sup> Revised
36	Original		72	1 <sup>st</sup> Revised		

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108	1 <sup>st</sup> Revised	136	1 <sup>st</sup> Revised	162	Original	
109	1 <sup>st</sup> Revised	136.1	2 <sup>nd</sup> Revised	163	Original	
110	1 <sup>st</sup> Revised	136.2	1 <sup>st</sup> Revised	164	3 <sup>rd</sup> Revised	
111	1 <sup>st</sup> Revised	136.3	1 <sup>st</sup> Revised	165	Original	
112	1 <sup>st</sup> Revised	136.4	1 <sup>st</sup> Revised	166	Original	
113	1 <sup>st</sup> Revised	136.5	Original	167	Original	
114	1 <sup>st</sup> Revised	137	Original	168	Original	
115	1 <sup>st</sup> Revised	138	Original	169	Original	
116	1 <sup>st</sup> Revised	139	Original	170	2 <sup>nd</sup> Revised	*
117	1 <sup>st</sup> Revised	140	1 <sup>st</sup> Revised	171	2 <sup>nd</sup> Revised	*
118	1 <sup>st</sup> Revised	141	Original	172	3rd Revised	
119	1 <sup>st</sup> Revised	142	Original	173	1st Revised	
120	1 <sup>st</sup> Revised	143	Original	174	2nd Revised	
121	1 <sup>st</sup> Revised	144	Original	175	3rd Revised	
122	1 <sup>st</sup> Revised	145	Original	176	Original	
123	1 <sup>st</sup> Revised	146	Original	177	Original	
124	1 <sup>st</sup> Revised	147	Original	178	Original	
125	1 <sup>st</sup> Revised	148	Original	179	Original	
126	1 <sup>st</sup> Revised	149	1 <sup>st</sup> Revised	180	Original	
127	1 <sup>st</sup> Revised	150	1 <sup>st</sup> Revised	181	Original	
128	1 <sup>st</sup> Revised	151	1 <sup>st</sup> Revised	182	1st Revised	
129	1 <sup>st</sup> Revised	152	1 <sup>st</sup> Revised	183	1st Revised	
130	1 <sup>st</sup> Revised	153	1 <sup>st</sup> Revised			
131	1 <sup>st</sup> Revised	154	1 <sup>st</sup> Revised			
132	1 <sup>st</sup> Revised	155	1 <sup>st</sup> Revised			
133	1 <sup>st</sup> Revised	156	Original			
134	1 <sup>st</sup> Revised	157	Original			
135	1 <sup>st</sup> Revised	158	Original			
		159	Original			
		160	Original			
		161	Original			

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (D) To signify a decrease in rates.
- (I) To signify an increase in rates.
- (C) To signify any other changes.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange telecommunications services by IDT America, Corp. to Customers within the state of Pennsylvania. IDT's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

The Company's Tariff is in concurrence with all applicable State and Federal Laws including but not limited to, 52 Pa Code, 66 Pa. C.S. and the Communications Act of 1934 as amended by the Telecommunications Act of 1996. Any portions of this tariff which are inconsistent with 52 Pa Code will be deemed inoperative.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**TARIFF FORMAT**

**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the Tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Pennsylvania Public Utility Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. that the Pennsylvania Public Utility Commission follows in their Tariff approval process, the most current Page number on file with the Commission is not always the Tariff Page in effect. Consult the Check Page for the Page currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).

2.1.1.A.1.(a).I.(i).(1).

**D. Check Pages** - When a Tariff filing is made with the Pennsylvania Public Utility Commission, an updated check Page accompanies the Tariff filing. The check Page lists the Pages contained in the Tariff, with a cross reference to the current revision number. When new Pages are added, the check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff user should refer to the latest check Page to find out if a particular Page is the most current on file with the Pennsylvania Public Utility Commission.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

**Account** - A Company accounting category containing up to two (2) residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are included with the second or non-primary local exchange access line.

**Advance Payment** - Part or all of a payment required before the start of service.

**Authorization Code** - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**Authorized User** - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

**Automatic Numbering Identification (ANI)** - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**Collocation** - An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

**Commission** - The Pennsylvania Public Utility Commission.

**Common Carrier** - An authorized company or entity providing telecommunications services to the public.

**Company** - IDT America, Corp., the issuer of this tariff.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Customer** - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

**Customer Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Customer Terminal Equipment** - Terminal equipment provided by the Customer.

**Deposit** - Refers to a cash equivalent of cash security held as a guarantee for payment of the charges.

**End Office** - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

**End-User Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Holiday** - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

**Interruption** - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

**LEC** - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

**Measured Charge** - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

**Message Toll Service** - A service that provides facilities for telecommunications between different local calling areas of the same LATA in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

**Monthly Recurring Charges** – The Monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon the duration of the service.

**MOU** - Minutes of Use.

**Non-Recurring Charge (“NRC”)** – The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**PBX** – Private Branch Exchange.

**PIN** – Personal Identification Number.

**POP** – Point of Presence.

**Recurring Charges** - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Service** - Any means of service offered herein or any combination thereof.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** - The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

**Shared Inbound Calls** – Refers to calls that are terminated via the Customer's Company-provided local exchange line.

**Shared Outbound Calls** – Refers to calls in Feature Group G (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1+10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed dialing "10XXX" or "101XXXX" with 1+10-digit number."

**Station** - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

**Subscriber** - The person, firm, partnership, corporation or other entity who orders telecommunications service from IDT. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

**Telecommunications** - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Term Agreement** - An agreement between the Company and the Customer for a fixed term of months.

**Terminal Equipment** - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

**Usage Charges** – Charges for minutes or messages traversing over local exchange facilities.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

The Company's Tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 Pa Code, 66 Pa. C.S. and the Communications Act of 1934 as amended by the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

**2.1.2 Shortage of Equipment or Facilities**

- A.** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.3 Terms and Conditions**

- A. Service is provided on the basis of a minimum period of at least thirty (30) days, twenty-four (24) hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Except as otherwise stated in this tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Residential customers may discontinue service by giving 5 days' oral or written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- E. [Reserved for Future Use]

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS****2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions**

- F.** Prior to termination of service, the utility should mail or deliver written notice to the customer at least 10 days prior to the date of the proposed termination. Termination of service by a carrier to a residential customer should follow a two step process, whereby the carrier shall mail or deliver written notice to the customer at least seven (7) days before the date of proposed suspension regardless upon which suspension is sought. (52 Pa. Code §64.71) When at least ten (10) days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrears, 2) failure to post a deposit, 3) failure to meet the requirements of a payment agreement, 4) failure to give adequate assurances that an unauthorized use or practice will cease. (52 Pa. Code §64.121)

Service may be terminated upon written notice to the Customer if:

- a. the Customer is using the service in violation of this tariff; or
  - b. the Customer is using the service in violation of the law.
- G.** This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.
- H.** No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.3 Terms and Conditions (Cont'd)**

- I. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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COMPETITIVE LOCAL EXCHANGE CARRIER**SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability**

- A.** Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- B.** The Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C.** The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)**

**D.** The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, due to:

- .1** Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
- .2** Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
- .3** Any unlawful or unauthorized use of the Company's facilities and services;
- .4** Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
- .5** Breach in the privacy or security of communications transmitted over the Company's facilities;

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****D. (Cont'd.)**

- .6** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in Paragraph A of this Subsection 2.1.4.
- .7** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- .8** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- .9** Any noncompletion of calls due to network busy conditions;
- .10** And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

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COMPETITIVE LOCAL EXCHANGE CARRIER**SECTION 2 – REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)**

- E.** The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F.** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G.** Failure by the Company to assert its rights pursuant to one provision of this rate sheet does not preclude the Company from asserting its rights under other provisions.
- H. Directory Errors** - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.

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COMPETITIVE LOCAL EXCHANGE CARRIER**SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****I. With respect to Emergency Number 911 Service:**

- .1** This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
- .2** Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****I. With respect to Emergency Number 911 Service (Cont'd)**

- .3 When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.6 Provision of Equipment and Facilities**

- A.** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B.** The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C.** The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D.** Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- E.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.2 Undertaking of the Company (Cont'd)****2.1.6 Provision of Equipment and Equipment (Cont'd)**

**F.** The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment.

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**COMPETITIVE LOCAL EXCHANGE CARRIER****SECTION 2 – REGULATIONS (CONT'D)****2.1 Undertaking of the Company (Cont'd)****2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A.** where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B.** of a type other than that which the Company would normally utilize in the furnishing of its services;
- C.** over a route other than that which the Company would normally utilize in the furnishing of its services;
- D.** in a quantity greater than that which the Company would normally construct;
- E.** on an expedited basis;
- F.** on a temporary basis until permanent facilities are available;
- G.** involving abnormal costs; or
- H.** in advance of its normal construction.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this rate sheet remains in the Company, its partners, agents, contractors or suppliers.

**2.1.10 Universal Emergency Telephone Number Service (911, E911)**

- A.** This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- B.** 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C.** The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D.** After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.1.10 Universal Emergency Telephone Number Service (911, E911)(Cont'd)**

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 – REGULATIONS (CONT'D)****2.3 Obligations of the Customer****2.3.1 General**

The Customer is responsible for making proper application for service; placing any necessary order, complying with tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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COMPETITIVE LOCAL EXCHANGE CARRIER**SECTION 2 - REGULATIONS, CONT'D.**

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**2.3 Obligations of the Customer, (Cont'd.)****2.3.1 General, (Cont'd.)**

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.3 Obligations of the Customer, Cont'd.****2.3.2 Claims**

- A.** The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B.** To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other rate sheet of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C.** The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this rate sheet including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this rate sheet is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A.** Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
  
- B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.4 Customer Equipment and Channels (Cont'd)****2.4.3 Interconnection of Facilities**

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B.** Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C.** Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D.** Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User", as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.4 Customer Equipment and Channels (Cont'd)****2.4.4 Inspections**

- A.** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2A. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B.** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements**

**2.5.1** The Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at the Customer's station.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services. The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

**2.5.2 Billing and Collection of Charges**

The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential customers. In instances where sections of the tariff may conflict with Chapter 64, regulations in Chapter 64 will prevail.

- A.** Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B.** The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.2 Billing and Collection of Charges (Cont'd)**

- C.** When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** A 1.25% Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill. The Customers bill will be considered to be mailed within seven (7) days of the billing cycle and will be considered past due if payment is not received within thirty days after the billing date.
- F.** The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor.
- G.** If service is disconnected by the Company in accordance with Section 2.5.6 following and later restored, restoration of service will be subject to all applicable installation charges.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Disputed Bills**

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 180 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B. Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address: Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265. The Bureau of Consumer Services' Toll-Free Telephone Number is (800) 692-7380.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

(C)

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.4 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities.

In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) the construction of facilities and furnishing of special equipment and (2) temporary service for short- term use.

The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment will be required for each subsequent month. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.5 Payment Arrangements (Cont'd)**

**2.5.5 Deposits**

The Company does not require Customer deposits.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.6 Discontinuance of Service**

- (A) The Company may discontinue service without notice upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving thirty (30) days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (B) The Company may discontinue service without notice upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (C) The Company may discontinue service without notice upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (D) The Company may discontinue service without notice upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- (E) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.5 Payment Arrangements (Cont'd)**

**2.5.6 Discontinuance of Service (Cont'd)**

- (F) Upon the Company's discontinuance of service to the Customer under Section 2.5.6.A or 2.5.6.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
  
- (G) All procedures for discontinuance of service will be in accordance with 52 PA Code §64.71 and §64.121.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.7 Cancellation of Application for Service**

- A.** Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.
- B.** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced. Such charge will be deducted from any Advance Payment collected as part of the Application for Service. The Company will reimburse Customers based on the following: Customers whose Service Orders have not yet been processed will receive a completed refund; those whose Service Orders are in process will receive a 50% credit; Service Orders that have been completed are not eligible for a refund.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.7 Cancellation of Application for Service (Cont'd)**

- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

The special charges described in Sections 2.5.7 A. through 2.5.7 C. will be calculated and applied on a case-by-case basis.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.5 Payment Arrangements (Cont'd)**

**2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.6 Allowances for Interruption in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.6.1 Credit for Interruptions**

Refunds for service interruptions shall be conformed with §64.52 of 52 Pa. Code.

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.****2.6 Allowances for Interruption in Service (Cont'd)****2.6.1 Credit for Interruptions, (Cont'd.)**

- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**2.6.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.6.3), or utilize another service provider;

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.6 Allowances for Interruption in Service (Cont'd)****2.6.2 Limitations of Allowances (Cont'd)**

- F.** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G.** That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H.** That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.6.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.6.4 Application of Credits for Interruptions in Service**

- A.** Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B.** For calculating credit allowances, every month is considered to have thirty (30) days.
- C.** A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.6 Allowances for Interruption in Service (Cont'd)**

**2.6.4 Application of Credits for Interruptions in Service (Cont'd)**

**D. Interruptions of 24 Hours or Less**

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

**E. Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**F. Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

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**SECTION 2 - REGULATIONS, CONT'D.****2.6 Allowances for Interruption in Service (Cont'd)****2.6.5 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. In accordance with 52 PA Code § 64.53, a Customer is required to give at least five (5) days oral or written notice prior to cancellation.

**2.7 Use of Customer's Service by Others****2.7.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

**2.7.2 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.7.3 Resale and Sharing**

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

**2.8.1 Termination Liability**

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.**

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**2.9 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9 to any subsidiary, parent company or affiliate of the Company; or
- 2.9 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9 pursuant to any financing, merger or reorganization of the Company.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.10 Reserved For Future Use**

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.11 Notices and Communications**

**2.11.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

**2.11.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

**2.11.3** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

**2.11.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2.12 Taxes, Fees and Surcharges**

The Company reserves the right to bill any and all applicable taxes in addition to normal telecommunications charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 LifeLine Service****2.13.1 Description**

LifeLine Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

**2.13.2 Regulations**

- A.** LifeLine Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- B.** Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
1. One-Party Residence Unlimited Service and Local Measured Service, if available.
  2. Directory Listing (standard only).
  3. Non-Published or Non-Listed Telephone Number Service.
  4. Access to Directory Assistance Service.
  5. Touch Tone Calling Service.
  6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  7. Access to Operator Services.
  8. Voluntary Toll Restriction Option.
  9. Link Up America (if eligible).
  10. Access to 800/888 Services.
  11. Access to Call Trace.
  12. Access to Alerting and Reporting Systems (9-1-1 dialing).
  13. Access to the Pennsylvania Telecommunications Relay Service.
  14. Caller ID Per-call and Per-line blocking.
  15. One optional vertical service <sup>1</sup>

<sup>1</sup> When a LifeLine customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 LifeLine Service (Cont'd)****2.13.2 Regulations (Cont'd)**

- C. An applicant for LifeLine Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, or federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of LifeLine Service participants may be conducted biennially by the Company.

·  
Pennsylvania Department of Public Welfare LifeLine Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests LifeLine Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or nonparticipation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 LifeLine Service (Cont'd)****2.13.2 Regulations (Cont'd)**

- D.** LifeLine Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2.13.2.C above. At the time of initial establishment of LifeLine Service, the customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the customer or determines through recertification that the LifeLine Service customer is no longer a participant in the DPW programs in 2.13.2.C above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the LifeLine Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the LifeLine Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing service or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain LifeLine Service.
- E.** LifeLine Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. LifeLine Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- F.** Only services listed in 2.13.2.B above will be provided to LifeLine customers. All other premium services offered by the Company will not be available.
- G.** LifeLine Service customers are required to apply for the Link Up America benefit when applicable.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 LifeLine Service (Cont'd)****2.13.2 Regulations (Cont'd)**

- H.** Customer requested temporary suspension of LifeLine Service is not permitted.
- I.** LifeLine Service does not apply to applicants who are full time students living in university or college controlled housing.
- J.** The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- K.** LifeLine customers are subject to all Residence service regulations in this and other tariffs of the Company.
- L.** Residence LifeLine Service cannot be resold by the LifeLine customer or the LifeLine customer's agent(s).
- M.** Resale of LifeLine Services are subject to wholesale rate obligations under Section 25 1(c)(4) of the Telecommunications Act of 1996.
- N.** All outstanding charges, account balances and service restrictions apply to existing customers who qualify for LifeLine Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- O.** Any LifeLine customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. no Residence Toll Restoral Charge applies to LifeLine Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a LifeLine customer is toll restricted for a second occurrence the Company may, at its discretion, place the LifeLine customer on permanent toll restriction.
- P.** Toll-Blocking and Toll-Control services will be provided it no charge to LifeLine Service subscribers, to the extent that they are offered.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.**

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**2.13 LifeLine Service (Cont'd)**

**2.13.3 Dial Tone Line Monthly Rate**

- A. Applicable Residence Dial Tone monthly rate minus \$1.75.<sup>1</sup>
- B. LifeLine Service customers will be billed the applicable Subscriber Line Charge monthly rate and be give credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166, and 00-193.
- C. LifeLine Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

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<sup>1</sup> NOTE: (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.****2.14 Link Up America Service****2.14.1 Description**

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service way also qualify for LifeLine Service.**

**2.14.2 Regulations**

Link Up America is available to residence customers who meet the following eligibility criteria:

- A.** The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older. The applicant must self-certify the requirement set out in (a).
- B.** An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, or federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of LifeLine Service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, CONT'D.****2.14 Link Up America Service (Cont'd)****2.14.2 Regulations (Cont'd)**

- C. The Link Up America discount is applicable to one access line (dial tone) when applied to the installation or relocation of main service at a customer's principal residence.
- D. Link Up America applicants are not exempt from Telephone Company Deposit requirements.
- E. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
- F. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

**2.14.3 Rates**

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 2 - REGULATIONS, CONT'D.**

**2.15 Telecommunications Relay Service**

**2.15.1 General**

The Pennsylvania Telecommunications Relay Service is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with normal hearing and speech disabilities who must use a text telephone and individuals with normal hearing and speech as provided in AT&T Communications of Pennsylvania, Inc.'s PA P.U.C. No. 13

**2.15.2 Surcharge**

In addition to the charges provided in this tariff and other intrastate tariffs, in which this Company concurs, a surcharge will apply to all residence and business access lines served by the Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania TRS each year and notify the local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2008.

Per residence access line, per month	\$.08	(C)
Per business access line, per month	\$.08 (D)	

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.15 Telecommunications Relay Service**

**2.15.3 Rates**

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 3 - SERVICE AREAS**

**3.2 Exchange Service Areas - Extended Area Services**

**3.2.1** Following are the Extended Area Service local calling areas for the Pennsylvania Exchange Areas.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D.**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

**3.2.2 Verizon Pennsylvania Exchange Listings**

**A. Local Exchange Service Areas**

<b>Exchange</b>	<b>Local Calling Area</b>
<b>Alexandria</b>	Alexandria, Huntingdon, McConnellstown (Embarq)
<b>Aliquippa</b>	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
<b>Allentown</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Tipton (Conestoga Tel. & Tel. Co.)
<b>Altoona</b>	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
<b>Ambridge</b>	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
<b>Annville</b>	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
<b>Ashland</b>	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
<b>Austin</b>	Austin, Coudersport
<b>Avella</b>	Avella, Burgettstown, Washington
<b>Avis</b>	Avis, Jersey Shore, Lock Haven, Woolrich

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Avondale</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE. (Verizon – DE.)
<b>Baden</b>	Aliquippa, Ambridge, Baden, Rochester
<b>Barnesboro</b>	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
<b>Bath</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
<b>Beaver Falls</b>	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelienople
<b>Bedminster</b>	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasio, Plumsteadville, Quakertown
<b>Bellefonte</b>	Bellefonte, Boalsburg, Centre Hall, Howard (Embarq), Snow Shoe, Spring Mills, State College, Zion (Embarq)
<b>Belle Vernon</b>	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
<b>Bellwood</b>	Altoona, Bellwood, Tyrone

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

<b>Exchange</b>	<b>Local Calling Area</b>
<b>Berwick</b>	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
<b>Bessemer</b>	Bessemer, New Castle
<b>Bethlehem</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Big Run</b>	Big Run, Punxsutawney
<b>Black Lick</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Blairsville</b>	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
<b>Bloomsburg</b>	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
<b>Boalsburg</b>	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
<b>Bolivar</b>	Blairsville, Bolivar, New Florence
<b>Bradford</b>	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Brownsville</b>	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
<b>Buckingham</b>	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
<b>Burgettstown</b>	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
<b>Bushkill</b>	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
<b>California</b>	Belle Vernon, Brownsville, California, Charleroi, Fayette City
<b>Canonsburg</b>	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
<b>Carbondale</b>	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
<b>Carrolltown</b>	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
<b>Carversville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Catasauqua</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Catawissa</b>	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
<b>Center Point</b>	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
<b>Centre Hall</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Charleroi</b>	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
<b>Cherry Tree</b>	Barnesboro, Cherry Tree, Clymer, Glen Campbell
<b>Chester Springs</b>	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
<b>Clairton</b>	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
<b>Clarion</b>	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
<b>Claysville</b>	Claysville, Washington, West Alexander

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Clearfield</b>	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
<b>Clymer</b>	Clymer, Indiana
<b>Coatesville</b>	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
<b>Collegeville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
<b>Connellsville</b>	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
<b>Coudersport</b>	Austin, Coudersport, Roulette, Ulysses
<b>Cresco</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Cresson</b>	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
<b>Curwensville</b>	Clearfield, Curwensville, Mahaffey
<b>Danville</b>	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Dauphin</b>	Dauphin, Halifax, Harrisburg Zone 1
<b>Dawson</b>	Connellsville, Dawson, Perryopolis, Scottdale
<b>Derry</b>	Blairsville, Derry, Greensburg, Latrobe
<b>Donora</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
<b>Downingtown</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
<b>Doylestown</b>	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
<b>Dublin</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
<b>DuBois</b>	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
<b>Eagle</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Easton</b>	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
<b>East Palestine</b>	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
<b>Ebensburg</b>	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)
<b>Eldred</b>	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
<b>Elizabeth</b>	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
<b>Ellwood City</b>	Beaver Falls, Ellwood City, New Castle, Portersville (Embarq), Wampum, Zelienople
<b>Elysburg</b>	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
<b>Endeavor</b>	Endeavor, Tidioute, Tionesta
<b>Exton</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Fairchance</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Farmington</b>	Farmington, Uniontown
<b>Fayette City</b>	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
<b>Finleyville</b>	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
<b>Fleetwood</b>	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
<b>Frackville</b>	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
<b>Freeland</b>	Freeland, Hazleton, McAdoo, Weatherly, White Haven
<b>Frenchville</b>	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
<b>Galeton</b>	Galeton
<b>Girardville</b>	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Glen Campbell</b>	Barnesboro, Cherry Tree, Glen Campbell
<b>Glenmoore</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
<b>Glenwillard</b>	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
<b>Green Lane</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
<b>Greensburg</b>	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
<b>Greenville</b>	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
<b>Grove City</b>	Blacktown (Embarq), Grove City, Harrisville (Embarq), Mercer, Wesley (Verizon North)
<b>Halifax</b>	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Hamburg</b>	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
<b>Hamlin</b>	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
<b>Harleysville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 30, Schwenksville, Souderton
<b>Harrisburg</b>	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (Embarq), Mechanicsburg, Middletown, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
<b>Hastings</b>	Barnesboro, Carrolltown, Hastings, Patton
<b>Hawley</b>	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
<b>Hazleton</b>	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Hellertown</b>	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
<b>Herminie</b>	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
<b>Hollidaysburg</b>	Altoona, Cresson, Hollidaysburg
<b>Homer City</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Honesdale</b>	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
<b>Honey Brook</b>	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
<b>Hookstown</b>	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
<b>Houtzdale</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Hummelstown</b>	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Huntingdon</b>	Alexandria, Huntingdon, Marklesburg (Embarq), McConnellstown (Embarq), Mount Union
<b>Imperial</b>	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
<b>Indiana</b>	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
<b>Jeannette</b>	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
<b>Jermyn</b>	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
<b>Jersey Shore</b>	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
<b>Jim Thorpe</b>	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
<b>Kane</b>	Kane, Ludlow, Mount Jewett
<b>Kemblesville</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE)

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Kennett Square</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
<b>Kingston</b>	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
<b>Kulpmont</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Kutztown</b>	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
<b>Lake Ariel</b>	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
<b>Lake Como</b>	Lake Como
<b>Lancaster</b>	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Landenberg</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
<b>Landisville</b>	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), Strasburg
<b>Lansdale</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
<b>Latrobe</b>	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
<b>Lebanon</b>	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
<b>Leeper</b>	Clarion, Leeper, Marienville
<b>Lehighton</b>	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
<b>Lenape</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Lewistown</b>	Belleville (Embarq), Lewistown, McVeytown, Mifflintown (Embarq), Port Royal (Embarq), Reedsville (Embarq)
<b>Ligonier</b>	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
<b>Line Lexington</b>	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
<b>Lock Haven</b>	Avis, Beech Creek (Embarq), Jersey Shore, Lock Haven, Mill Hall (Embarq), Woolrich
<b>Lords Valley</b>	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
<b>Lowellville</b>	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
<b>Ludlow</b>	Kane, Ludlow
<b>Mahaffey</b>	Mahaffey, Curwensville
<b>Mahanoy City</b>	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua
<b>Marchand</b>	Marchand, Punxsutawney

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Marienville</b>	Leeper, Marienville
<b>Marion Center</b>	Indiana, Marion Center
<b>Masontown</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>McAdoo</b>	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
<b>McClellandtown</b>	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
<b>McDonald</b>	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
<b>McMurray</b>	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
<b>McVeytown</b>	Lewistown, McVeytown
<b>Mechanicsburg</b>	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg
<b>Mendenhall</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Mercer</b>	Blacktown (Embarq), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpville, Wesley (Verizon North)
<b>Middletown</b>	Elizabethtown (Embarq), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
<b>Midland</b>	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
<b>Millersville</b>	Lancaster, Landisville, Millersville, Mountville (Embarq), Strasburg
<b>Millheim</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Millville</b>	Bloomsburg, Millville, Washingtonville
<b>Milton</b>	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream)
<b>Minersville</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)
<b>Monessen</b>	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Monongahela</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
<b>Moosic</b>	Moosic, Pittston, Scranton, Taylor, Wyoming
<b>Morrisville</b>	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley
<b>Mortonville</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
<b>Moscow</b>	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
<b>Mountaintop</b>	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
<b>Mount Carmel</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Mount Gretna</b>	Annville, Lebanon, Mount Gretna, Palmyra
<b>Mount Jewett</b>	Bradford, Mount Jewett, Kane
<b>Mount Pleasant</b>	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Mount Pocono</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Mount Union</b>	Huntingdon, McConnellstown (Embarq), Mount Union
<b>Nanticoke</b>	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
<b>Nazareth</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
<b>Nesquehoning</b>	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning
<b>New Castle</b>	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (Embarq), Princeton (Verizon North), Volant (Embarq), Wampum
<b>New Florence</b>	Bolivar, Johnstown, New Florence, Seward
<b>Newfoundland</b>	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
<b>New Hope</b>	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

<b>Exchange</b>	<b>Local Calling Area</b>
<b>New Kensington</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>New Philadelphia</b>	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>New Salem</b>	Brownsville, New Salem, Republic, Uniontown
<b>Newtown</b>	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
<b>Northampton</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
<b>Northumberland</b>	Danville, Milton, Northumberland, Sunbury
<b>North Wales</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
<b>Numidia</b>	Bloomsburg, Catawissa, Elysburg, Numidia
<b>Oakdale</b>	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
<b>Olyphant</b>	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
<b>Orwigsburg</b>	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Osceola Mills</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Oxford</b>	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove
<b>Palmyra</b>	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
<b>Paris</b>	Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)
<b>Parkesburg</b>	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
<b>Parkwood</b>	Indiana, Parkwood
<b>Patton</b>	Altoona, Barnesboro, Carrolltown, Hastings, Patton
<b>Pennsburg</b>	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
<b>Perkasie</b>	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Perryopolis</b>	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
<b>Philipsburg</b>	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
<b>Phoenixville</b>	Chester Springs, Colledgeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
<b>Pittston</b>	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Plumsteadville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
<b>Plymouth</b>	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
<b>Point Marion</b>	Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown
<b>Portage</b>	Cresson, Ebensburg, Johnston, Portage, Southfork
<b>Port Allegany</b>	Eldred, Port Allegany, Roulette, Smethport

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Pottstown</b>	Boyertown (The Conestoga Tel. and Tel. Co.), Colledgeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
<b>Pottsville</b>	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>Pughtown</b>	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
<b>Punxsutawney</b>	Big Run, Marchand, Punxsutawney
<b>Quakertown</b>	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown
<b>Reading</b>	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Renovo</b>	Renovo
<b>Republic</b>	Brownsville, New Salem, Republic, Uniontown
<b>Rew</b>	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport
<b>Reynoldsville</b>	DuBois, Reynoldsville, Sykesville
<b>Riegelsville</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
<b>Rochester</b>	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
<b>Roulette</b>	Coudersport, Port Allegany, Roulette
<b>Royersford</b>	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
<b>Russell</b>	Russell, Sugar Grove, Warren, Youngsville

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Saint Clair</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Saxton</b>	Hopewell (Embarq), Saxton
<b>Schuylkill Haven</b>	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Schwenksville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasio, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton
<b>Scottdale</b>	Connellsville, Dawson, Mount Pleasant, Scottdale
<b>Scranton</b>	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Shamokin</b>	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
<b>Sharon</b>	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Sharpsville</b>	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
<b>Shenandoah</b>	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
<b>Slatington</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
<b>Smethport</b>	Bradford, Eldred, Port Allegany, Rew, Smethport
<b>Smithfield</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Smiths Ferry</b>	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
<b>Smock</b>	Brownsville, Smock, Uniontown
<b>Snow Shoe</b>	Bellefonte, Frenchville, Snow Shoe
<b>Souderton</b>	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Springdale</b>	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>Spring Mills</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Springtown</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
<b>State College</b>	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
<b>Strasburg</b>	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
<b>Stroudsburg</b>	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
<b>Sugar Grove</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Sunbury</b>	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
<b>Sykesville</b>	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Tamaqua</b>	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
<b>Tarentum</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>Taylor</b>	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Tidioute</b>	Endeavor, Tidioute, Tionesta, Warren
<b>Tyrone</b>	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
<b>Tionesta</b>	Endeavor, Tidioute, Tionesta
<b>Ulysses</b>	Coudersport, Ulysses
<b>Uniontown</b>	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
<b>Unionville</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Upper Black Eddy</b>	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
<b>Wallenpaupack</b>	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
<b>Wampum</b>	Beaver Falls, Ellwood City, New Castle, Wampum
<b>Warren</b>	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
<b>Washington</b>	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
<b>Washingtonville</b>	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
<b>Weatherly</b>	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
<b>West Alexander</b>	Claysville, Washington, West Alexander

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>West Chester</b>	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
<b>West Grove</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
<b>West Middlesex</b>	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
<b>West Newton</b>	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
<b>Westtown</b>	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
<b>White Haven</b>	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
<b>Wilkes-Barre</b>	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
<b>Williamsport</b>	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
<b>Winburne</b>	Clearfield, Frenchville, Philipsburg, Winburne

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**A. Local Exchange Service Areas (Cont'd)**

Exchange	Local Calling Area
<b>Woolrich</b>	Avis, Jersey Shore, Lock Haven, Woolrich
<b>Wycombe</b>	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
<b>Wyoming</b>	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Yardley</b>	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley
<b>Youngsville</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Youngwood</b>	Greensburg, Mount Pleasant, Youngwood
<b>Zelienople</b>	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (Embarq), Zelienople

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**C. Philadelphia Suburban Exchanges**

Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**C. Philadelphia Suburban Exchanges (Cont'd)**

Exchange	Local Calling Area
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

(C)

**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**C. Philadelphia Suburban Exchanges (Cont'd)**

Exchange	Local Calling Area
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**D. Pittsburgh Exchanges**

Exchange	Local Calling Area
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilksburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.2 Verizon Pennsylvania Exchange Listings (Cont'd)**

**E. Pittsburgh Suburban Exchanges**

Exchange	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq Exchange Listings**

Exchange	Local Calling Area
Allensville	Allensville, Belleville, Huntingdon (Verizon Pa.), Lewistown (Verizon Pa.)
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon Pa.), Mill Hall
Belleville	Allensville, Belleville, Lewistown (Verizon Pa.), Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon Pa.), Mercer (Verizon Pa.)
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro
Bruin	Chicora, North Washington, Parker, Petrolia, Bruin
Butler	Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler
Carlisle	Carlisle, Mount Holly Springs, Newville

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq  
 Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mount Joy, Mountville, Wrightsville (Verizon North)
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Emlenton, Foxburg, North Washington, Parker, Eau Claire

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq  
 Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Elizabethtown	Elizabethtown, Columbia, Hershey (Verizon North), Lancaster (Verizon Pa.), Marietta, Mt. Joy, Middletown (Verizon Pa.)
Emlenton	Eau Claire, Foxburg, Parker, Rockland (Windstream), Emlenton
Evans City	Butler, Connoquenessing, Criders Corners (North Pittsburgh Tel. Co.), Nixon, Zelenople (Verizon Pa.), Evans City
Everett	Bedford, Breezewood (Breezewood Tel. Co.), Clearville, Everett
Fairfield	Emmitsburg, Md. (C & P Tel. Co. of Md.), Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Parker, Foxburg
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North), Littlestown, New Oxford

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley (Verizon North), Harrisville, Grove City (Verizon Pa.)
Hewitt	Cumberland, Md. (C & P Tel. Co. of Md.), Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C& P Tel. Co. of Md.), Ridgeley, W. Va. (C & P Tel. Co. of W. Va.), State Line
Hopewell	Everett, Hopewell, Saxton (Verizon Pa.)
Howard	Beech Creek, Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md. (C & P Tel. Co. of Md.)
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq  
 Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Marietta	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	McConnellstown, Huntingdon (Verizon Pa.), Marklesburg
Martinsburg	Altoona (Verizon Pa.), Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1 (Verizon Pa.), Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsettown
McConnellstown	Alexandria (Verizon Pa.), Huntingdon (Verizon Pa.), Mount Union (Verizon Pa.), Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Nixon, Prospect, Meridian

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Mifflintown	East Waterford, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven (Verizon Pa.), Mill Hall
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Manheim (Denver & Ephrata Tel. Co.)
Mountville	Mountville, Columbia, Marietta, Millersville (Verizon Pa.), Mount Joy, Lancaster (Verizon Pa.), Landisville (Verizon Pa.)
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin (Verizon North), Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq  
 Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington
Orbisonia	Orbisonia, Mt. Union (Verizon Pa.), Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Brookville Tel. Co.), Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City (Verizon Pa.)
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (Verizon North), Elwood City (Verizon Pa.), Portersville, Zelienople (Verizon Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown

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**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland, Md. (C & P Tel. Co. of Md.), Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C & P Tel. Co. of Md.), Ridgeley, W. Va. (C& P Tel. Co. of W. Va.), State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**3.2.3 The United Telephone Company of Pennsylvania, LLC d/b/a Embarq  
 Exchange Listings (Cont'd)**

Exchange	Local Calling Area
Three Springs	Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon Pa.)
Volant	Harrisville, Plain Grove, Portersille, Slippery Rock, New Castle (Verizon Pa.), Blacktown, New Wilmington (Verizon North), Volant
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**SECTION 3 - SERVICE AREAS, CONT'D**

**3.2 Exchange Service Areas - Extended Area Services (Cont'd)**

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

**SECTION 3 - SERVICE AREAS**

**3.2 Exchange Service Areas - Extended Area Services (Continued)**

**3.2.4 Additional Exchange Listings - Windstream**

(C)

<b>Exchange Area</b>	<b>Windstream Pennsylvania, Inc. Exchange</b>	<b>Other Local Exchange Company Name</b>
Bobtown	Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris, W. Va.	
Carmichaels	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va., and Waynesburg	
Fredericktown	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing	Marianna (Marianna and Scenery Hill Tel. Co.)
Glasgow	Coalport, Glasgow	Altoona (Verizon PA)
Greensboro	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices Landing and Waynesburg	
Jefferson	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Waynesburg	
Rices Landing	Carmichaels, Fredericktown, Greensboro, Jefferson, and Rices Landing	
Richeyville	Richeyville, Brownsville California, Fredericktown	Bentleyville (Bentleyville Tel. Co.), Marianna, Scenery Hill, (Marianna and Scenery Hill Tel. Co.), Washington (Verizon - PA)
Warriors Mark	Warriors Mark, Port Matilda, Tyrone	State College (Verizon-PA)
Waynesburg	Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, W. Va., and Waynesburg	

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS**

**3.2 Exchange Service Areas - Extended Area Services (Continued)**

**3.2.5 Additional Exchange Listings - Commonwealth**

(C)

Exchange Area	Commonwealth Telephone Company Exchange	Other Local Exchange Company Name
Benton	Benton Huntington Mills Orangeville	
Conyngham-Drums	Conyngham-Drums Nuremburg Wapwallopen	Hazleton (Verizon PA)
Nuangola	Nuangola Shickshinny Wapwallopen	Mountaintop (Verizon PA) Nanticoke (Verizon PA) Wilkes-Barre (Verizon PA)
Nuremburg	Conynham-Drums Nuremburg Ringtown	Hazleton (Verizon PA)
Orangeville	Benton Orangeville	Berwick (Verizon PA) Bloomsburg (Verizon PA)
Pocono Lake	Pocono Lake	Mount Pocono (Verizon PA) Stroudsburg (Verizon PA) White Haven (Verizon PA)
Ringtown	Nuremburg Ringtown	Shenandoah (Verizon PA)
Shickshinny	Huntington Mills Muhlenburg Nuangola Shickshinny Wapwallopen	Berwick (Verizon PA) Nanticoke (Verizon PA) Wilkes-Barre (Verizon PA)

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS**

**3.2 Exchange Service Areas - Extended Area Services (Continued)**

**3.2.5 Additional Exchange Listings - Commonwealth (Continued)**

(C)

<b>Exchange Area</b>	<b>Commonwealth Telephone Company Exchange</b>	<b>Other Local Exchange Company Name</b>
Trucksville	Center Moreland Dallas Harding Harveys Lake Noxen Sweet Valley Trucksville	Kingston (Verizon PA) Wilkes-Barre (Verizon PA)
Wapwallopen	Conyngham-Drums Nuangola Shickshinny Wapwallopen	Berwick (Verizon PA)

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - SERVICE AREAS**

**3.2 Exchange Service Areas - Extended Area Services (Continued)**

**3.2.6 Additional Exchange Listings - Bentleyville**

(C)

<b>Exchange Area</b>	<b>Bentleyville Telephone Company Exchange</b>	<b>Other Local Exchange Company Name</b>
Bentleyville	Beallsville Centerville Marianna Scenery Hill	

**3.2.7 Additional Exchange Listings – Marianna and Scenery Hill**

(C)

<b>Exchange Area</b>	<b>Marianna and Scenery Hill Telephone Company Exchange</b>	<b>Other Local Exchange Company Name</b>
Marianna	Marianna Scenery Hill	Bentleyville (Bentleyville Tel.) Fredericktown (Windstream) Richeyville (Windstream) Washington (Verizon Pennsylvania Inc.)
Scenery Hill	Marianna Scenery Hill	Bentleyville (Bentleyville Tel.) Fredericktown (Windstream) Richeyville (Windstream) Washington (Verizon Pennsylvania Inc.)

**3.2.8 Additional Exchange Listings - Breezewood**

(C)

<b>Exchange Area</b>	<b>Frontier Communications of Breezewood, LLC Exchange</b>	<b>Other Local Exchange Company Name</b>
Breezewood	New Grenada	Everett (Embarq)
New Grenada	Breezewood	

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**3.2 Exchange Service Areas - Extended Area Services (Continued)**

**3.2.9 Additional Exchange Listings – Windstream Buffalo Valley**

<b>Exchange Area</b>	<b>Windstream Buffalo Valley Telephone Company Exchange</b>	<b>Other Local Exchange Company Name</b>
Lewisburg	Lewisburg, Mifflinburg	Milton (Verizon)
Mifflinburg	Lewisburg, Mifflinburg	Milton (Verizon)

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES****4.1 Miscellaneous Charges**

Where available, IDT offers Miscellaneous Services with its IDT America Unlimited, Choice and Additional Line plans. Certain miscellaneous services may be ordered or requested by the subscriber for an additional fee. Unless otherwise noted, rates are non-recurring. Not all services are available in all areas.

**Service Connection** – When a subscriber requests initial connection or establishment of telephone service (Primary Line) and/or a second or additional line when the second or additional line is ordered simultaneously with the initial connection for service (Secondary Line). Rates for this Service vary, depending on whether IDT was required to make a home visit to install the Service.

**Migration** – Transfer of existing service from one local service provider to another.

**Move Order** – There are two types of Move Orders: Outside Move - Moving service from one location to another requiring a continuation of service at the new location; and Inside Move - Moving service to a different premise within the same address such as a move to a different apartment.

**Transfer of Calls** – Interception and referral of incoming calls to any telephone number.

**Change of Telephone Numbers** – When a subscriber retains service at the same location, but changes his telephone number.

**Feature Add** – When a subscriber customer requests a change, adding or removing a feature.

**Delete a Feature** – When a subscriber requests deletes of a presently received calling feature. Rates for this Service will vary, depending on whether the feature requested to be deleted is included in the caller's service package or not.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.1 Miscellaneous Charges**

**Move Plan** – When a subscriber switches from one IDT Unlimited plan (*i.e.*, Unlimited, Choice or Additional Line) to another. Rates for this Service will vary, depending on the original plan and new plan.

**Disconnect Line** – When a subscriber requests disconnection of one or more telephone lines.

**Suspend Line** - Upon the request of the customer, service may be temporarily suspended. Neither outward or inward calling is provided during the period of suspension.

**Restore Suspended Line/Service** - A restoration charge applies to the restoration of suspended line and/or service and facilities because (voluntary or nonvoluntary) and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

**Change Parameter Within Feature (FID)** –Changing one or more attributes of a feature such as the ring cycle, call forwarding busy telephone number, call forwarding don't answer telephone number, etc.

**Blocking Charge (Add or Delete)** – Service request processing fee to add, change, or delete a blocking feature.

**Supplemental Orders** – Updates to an original service request to modify, change the due date, or cancel the request.

**PIC Change** - After a Customer's initial selection for a presubscribed carrier, for any change thereafter, a Presubscription Change Charge will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**Vanity Number** – A Customer requests a specific telephone number.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**4.1 Miscellaneous Charges**

**Keep Same Number/New Location** - When a subscriber retains service and telephone number, but changes location. Rates will vary for secondary/additional lines.

**New Location/New Number** - When a subscriber retains service but moves to a new location and switches telephone number.

**Request Call Detail Report** - When a subscriber requests local call detail for a given month.

**Add/Delete PIC Freeze** - When a subscriber adds or deletes a PIC Freeze, thus preventing his or her service from being switched without undergoing applicable PIC Freeze requirements.

**Technician Dispatch** - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

**Duplicate Invoice** - A Customer requests an additional copy of a current bill or invoice.

**Toll Restriction** - At the Customer's request, the Company will restrict an individual residence or business line, from access to the interexchange carrier toll network, where facilities permit. The nonrecurring charge will apply to each line at the time of restriction. A nonrecurring Toll Service Restoral Charge will apply to each line when the customer requests that toll service be restored.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 3 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.1 Service Order and Change Charges, Cont'd.**

**4.1.1 Rates**

Service Connection Charge without installation visit	\$69.00 (Primary Line)*	
Service Connection Charge with installation visit	\$55.00 (each additional line)*	
Migration	\$97.50	
Move Order	No charge	
	\$49.95	(C)
Change of Telephone Numbers	\$29.95	
Feature Add	\$4.95	(C)
Delete a Feature (Included in Package)	No charge	
Delete a Feature (Not Included in Package)	\$4.95	
Move (from Any Plan to Unlimited Plan)	No charge	
Move (from Unlimited Plan to Any Other Plan)	\$4.95	
Disconnect Line	No charge	
Suspend Line (Voluntary or Involuntary)	No charge	
Restore Suspended or Disconnected Line (line)	\$29.99 (per occasion, per line)	
Change Parameter Within Feature (FID)	\$1.50 per request	
Blocking Change (Add or Delete)	\$4.95	
Supplemental Orders	No Charge	
Keep Same Phone Number – New Location	\$19.99 (Primary Line)	
	\$4.95 (each additional line)	
New Location/New Number	\$69.00 (Primary Line)	
	\$55.00 (each additional line)	
Request Call Detail Report	\$10.00	
Repair Charge with Technician Dispatch	\$39.95	(C)
Duplicate Invoice	No Charge	(C)

\* Service Connection fee waived for those customers who have telephone service prior to switching to IDT and who retain their existing telephone number after switching their service to IDT.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.2 Reserved for Future Use**

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.3 Reserved for Future Use****4.4 Directory Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings for an additional monthly charge. Non-directory listed and non-published services are also available for an additional monthly charge.

	<u>Per Month</u>
Primary Listing,	
Business	\$ 0.00
Residence	\$ 0.00
Additional Listings,	
Business	\$ 2.00
Residence	\$ 2.00
Non-Listed,	
Business	\$ 2.00
Residence	\$ 2.00
Non-Published,	
Business	\$ 2.00
Residence	\$ 2.00
Toll-Free Directory Listings,	
Business	\$ 15.00
Residence	\$ 15.00

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**4.5 Directory Assistance Service****4.5.1 General**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- A.** Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- B.** Customer experiences poor transmission or is cut-off during the call.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.5 Directory Assistance Service (Cont'd)**

**4.5.1 General (Cont'd)**

C. Charges for Directory Assistance not applicable to calls from patients in hospitals, skilled nursing homes and convalescent homes licensed by the Commonwealth of Pennsylvania or a business or residence main telephone exchange line where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

Residential Customers may make up to two (2) direct dialed calls per month to Directory Assistance at no charge.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

**4.5.2 Rates**

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

	<b>Per query</b>
Direct dialed (in excess of allowance)	\$0.95

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.5 Directory Assistance, (Cont'd.)****4.5.3 Call Completion Service**

Call Completion Service is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

Call Completion Service is provided only where the facilities and service used by the Customer can support all billing requirements.

There are no allowances for Call Completion Service, however, the Directory Assistance portion of the call is still governed by the appropriate call allowances.

Charges for Call Completion Service are not applicable to handicapped Customers exempt from Directory Assistance charges, as specified in Section 4.5.1 of this tariff.

A maximum of two (2) Directory Assistance numbers are available to Directory Assistance Customers. Automatic dialing is not available to Customers requesting a second number.

**A. Rates**

The Call Completion surcharge is applied only to completed calls.  
Call Completion Service surcharge, per call: \$0.30.

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.5 Directory Assistance, (Cont'd.)**

**4.5.4 National Directory Assistance Service**

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area, but within the United States

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Charges for National Directory Assistance are not applicable to handicapped Customers exempt from Directory Assistance charges pursuant to this tariff.

If Customer dials "0", operator handled charges, as specified in Section 4.6.5 of this tariff, charges are applicable.

	<b>Per query</b>
Direct dialed (in excess of allowance)	\$0.95

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**4.6 Operator Services****Local Operator Service**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Customer Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

**Operator Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

**Person-to-Person** - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call: Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.6 Operator Services (Cont'd)**

**Collect** This charge applies when a calling party dials '0-NPA-NXX-XXXX' from any originating line and asks the operator to place a collect call to a terminating line. Collect calls can be local, regional or long-distance and are charged to the terminating line.

**Third Party Billed** – This charge applies when the calling party dials '0-NPA-NXX-XXXX' and asks the operator to bill the call to any line. Calls can be local, regional or long-distance, and originate from any line and terminate to any line.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

**4.6.1 Usage Charges**

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

**4.6.2 Per Call Service Charges**

Customer Dialed Calling Card	\$0.40
Operator Dialed Calling Card	\$1.58
Collect	\$1.33
Third Party Billed	\$1.33
Person-to-Person	\$3.49
Operator Dialed Surcharge	\$0.80

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.7 IntraLATA Toll Presubscription (Cont'd)**

(C)

**4.7.2** At the option of the IXC's, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXC's, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 4.7.3.A following.

(C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.7 IntraLATA Toll Presubscription (Cont'd)**

(C)

**4.7.3 Presubscription Charge Application**

**A. End user choices for toll presubscription:**

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.7 IntraLATA Toll Presubscription (Cont'd)**

(C)

**4.7.3 Presubscription Charge Application (Cont'd)**

- B. If a new customer cannot decide upon presubscription IXC's, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
  
- C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.7 IntraLATA Toll Presubscription (Cont'd)**

(C)

**4.7.3 Presubscription Charge Application (Cont'd)**

- D.** An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.7 IntraLATA Toll Presubscription (Cont'd)**

(C)

**4.7.4 End User Charge Discrepancy**

A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

**B. Verification of Orders for Telemarketing**

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.7 IntraLATA Toll Presubscription (Cont'd)**

(C)

**4.7.5 PIC Switchback Option – Business/Residence**

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user’s previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission’s Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

**4.7.6 Rates and Charges**

	<u>Per Line Nonrecurring Charge</u>
PIC Changes	\$0.00
Switchbacks	\$0.00

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.8 911 Tariff Language****4.8.1 Glossary of Terms**

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the community/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider.'

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.8 911 Tariff Language****4.8.2 Regulations**

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of; Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic- Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall **(Continued on the following page)**

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.8 911 Tariff Language (Continued)****4.8.2 Regulations (Continued)**

- F.** set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G.** The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H.** The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's coordinator, or his or her designee.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**4.8 911 Tariff Language (Continued)****4.8.2 Regulations (Continued)**

- I. The Telephone Company will not, without written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****4.9 900 Blocking****4.9.1 General**

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

**4.9.2 Regulations**

- A. Blocking is available on individual lines for residence and business customers where facilities permit.
- B. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- C. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates referenced below.
- D. Blocking service may not be available with certain multi-line business arrangements.
- E. There is no charge to remove "900" Information Service blocking.

**4.9.3 Rates**

	<u>Residence</u>	<u>Business</u>
Initial Request	\$0.00	\$0.00
Subsequent Request, per line	\$5.00	\$5.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.10 Reserved for Future Use**

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**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.11 Reserved for Future Use**

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 4 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**4.12 Toll Restriction Service**

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line residence and individual line business Customers. Provision of toll restriction does not alleviate Customer responsibility for completed toll calls.

There is no charge for this service if it is provided as part of the initial customer sign-up. Subsequent requests will be charged as detailed below.

**4.12.1 Rates**

	<u>Residence</u>	<u>Business</u>
Toll Restriction Charge, per line	\$5.00	\$5.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 5 - LOCAL EXCHANGE SERVICES**

**5.1 Network Exchange Service**

**5.1.1 General**

The Company offers local exchange only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll), and selected custom calling features.<sup>2</sup> Voice mail and optional Internet access may be available with some packages at an additional price. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers who receive a bundled service product and subsequently switch one or two presubscribed services from IDT to another carrier while retaining IDT for one or more presubscribed services will continue to be billed at the bundled service rate unless the Customer contacts IDT and arranges to switch to an alternate service plan. Customers will be billed directly by the Company.

Unless specifically noted otherwise, IDT's service is for residential voice service. IDT considers usage of 4,000 minutes or more to be inconsistent with residential voice service. Accordingly, if the Customer uses its unlimited service plan for 4,000 minutes or more in a billing cycle, IDT shall assess a \$50.00 usage charge to the Customer's account. This charge shall apply for each and every billing cycle wherein the Customer uses 4,000 minutes or more. If the Customer uses its unlimited service plan for 10,000 minutes or more in a billing cycle, IDT shall suspend the Customer's account in accordance with Commission regulations regarding suspension of service.

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<sup>2</sup> Voice mail, Internet access and interstate services are not regulated by the Commission.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service**

**5.1.1 General (Cont'd)**

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

**A. Primary Line**

The initial residential local exchange access line per account.

**B. Secondary Line**

The second and/or additional residential local exchange access line, billed to the same address as the Primary Line. Should a Customer with both lines opt to disconnect the Primary Line, one remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

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**5.1 Network Exchange Service****5.1.1 General**

The features in this section may be purchased by the subscriber, subject to availability.

**Anonymous Call Rejection (ACR)** - Anonymous Call Rejection (ACR) allows a customer to reject calls from callers who have blocked the display of their telephone numbers from a Caller ID device. ACR discourages anonymous calls, since callers must allow their numbers to be displayed in order to reach you.

When a customer activates Anonymous Call Rejection, callers who have blocked the display of their numbers will hear an announcement telling them that the Customers are not accepting blocked calls. They will be instructed to hang up, unblock their number and dial again if they wish to reach you.

A customer will hear a confirmation announcement whenever the Customer activate or deactivate the Anonymous Call Rejection feature.

**Call Block** - Provides ability to block up to a certain number of calls (telephone numbers) from reaching the subscriber.

**Call Forwarding Variable** - Call Forwarding Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

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**5.1 Network Exchange Service****5.1.1 General**

**Call Return** - Call return stores the number of the most recent incoming call (including unanswered calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

**Call Trace** – allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the Customer can use this application to combat nuisance calls.

**Call Waiting** - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers.

**Call Waiting Deluxe** – provides the Customer with Call Waiting, Caller Id and Call Waiting Id.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

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**5.1 Network Exchange Service****5.1.1 General**

**Caller ID** - allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

**Caller ID with Name** - allows a Customer to see a caller's name previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service**

**5.1.1 General**

**Deny Call Trace** - Prevents the use of the Call Trace (\*57) per use feature for Trap and Trace.

**Deny Repeat Call** - Prevents the use of the Repeat Call (\*66) per use feature.

**Deny Return Call**- Prevents the use of the Return Call (\*69) per use feature.

**Line Blocking** - - Available via per use (\*67) or monthly subscription; prevents name and phone number from appearing on another person's caller ID.

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service**

**5.1.1 General**

**Repeat Dialing (\*66)** - automatically redials the last telephone number the Customer dialed in the Customer’s local calling area. The system will keep retrying the number attempting to make the connection if the line is busy.

**Speed Dialing (8)** - This feature allows a user to dial selected numbers using one digits. Up to eight telephone numbers can be selected. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

**Speed Dialing (30)** - This feature allows a user to dial selected numbers using two digits. Up to thirty telephone numbers can be selected. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

**Three Way Calling** - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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**EZPay Credit** – Subscribers that receive their monthly bill via email and remit payment of their monthly invoice automatically via debit or credit card or automatic withdrawal from a checking account shall receive a monthly credit.

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COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service**

**5.1.1 General**

<b>Feature</b>	<b>Monthly Rate</b>
Anonymous Call Rejection	\$2.95
Call Block	\$2.95
Call Forwarding Variable	\$1.95
Call Return (*69)	\$2.95
Call Return (*69)(Per Use)	\$0.75*
Call Trace	\$1.00
(when used with Call Trap & Trace Procedures)	
Call Waiting	\$4.95
Call Waiting Deluxe	\$5.95
Caller ID	\$4.95
Caller ID with Name	\$5.95
Deny Call Trace	N/A
Deny Repeat Call	N/A
Deny Return Call	N/A
Line Blocking (*67)	N/A
Repeat Dialing (*66)	\$1.95
Repeat Dialing (*66) (Per Use)	\$0.75*
Speed Dial - 8	\$1.95
Speed Dial - 30	\$2.95
Three Way Calling	\$1.95
Three Way Calling (Per Use)	\$0.75*
EZ Pay Credit	(\$1.00)

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\*Nonrecurring charge

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

**5.1.2 IDT America Unlimited Plan**

Package Price for IDT America Unlimited Plan

Monthly recurring rate: \$44.95

IDT America Unlimited Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Unlimited direct-dialed Toll Calling within the US.
3. Custom Calling Features Package: Caller ID, Speed Dial (8), Three Way Calling, Call Waiting with Name and Anonymous Call Rejection.
4. An optional calling card with a rate of \$0.10 per minute for all calls within the US. Calls made using the optional calling card are not included within the unlimited feature of this plan.
5. Additional calling features may be purchased on an a la carte basis, where available.

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

**5.1.3 IDT America Choice Service Plan**

Package Price for IDT America Choice Service Plan

Monthly recurring rate: \$33.95 (I)

IDT America Choice Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Direct-dialed intrastate toll calls for \$0.08 per minute.
3. Customer has the option to pay an additional \$5.95 per line per month to receive unlimited direct-dialed intrastate intraLATA toll calls and \$0.08 per minute for direct-dialed intrastate interLATA toll calls.

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

**5.1.3 IDT America Choice Service Plan**

4. Custom Calling Features Package: Caller ID, Call Waiting with Name and Anonymous Call.
5. Direct-dialed interstate toll calls within the US for \$0.05 per minute.
6. An optional calling card with a rate of \$0.10 per minute for all calls within the US. Calls made using the optional calling card are not included within the unlimited feature of this plan.
7. Additional calling features may be purchased on an a la carte basis, where available.

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## COMPETITIVE LOCAL EXCHANGE CARRIER

**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D****5.1 Network Exchange Service, Cont'd.****5.1.4 Package Price for IDT America Additional Line Service Plan**

Monthly recurring rate: \$26.95

In order to subscribe to this plan, the subscriber must have one or more lines subscribed to IDT's "America Unlimited" or "America Choice" plans. In the event the subscriber cancels their "America Unlimited" or "America Choice" plan(s) so that the only remaining IDT local service plan is their "Additional Line" plan, the "Additional Line" plan will automatically be changed to the plan type that was cancelled, and billed accordingly. If a subscriber has one or more "America Unlimited" and "America Choice" plans and cancels those plans simultaneously, the "Additional Line" plan will be changed to an "America Unlimited" plan.

IDT America Additional Line Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Direct-dialed intrastate toll calls for \$0.08 per minute. Customer has the option to pay an additional \$5.95 per line per month to receive unlimited direct-dialed intrastate intraLATA toll calls and \$0.08 per minute for direct-dialed intrastate interLATA toll calls.
3. Direct-dialed interstate toll calls within the US for \$0.069 per minute. Customer can receive direct-dialed interstate toll calls within the US for \$0.05 per minute with an additional \$3.95 monthly fee.
4. An optional calling card with a rate of \$0.10 per minute for all calls within the US. Calls made using the optional calling card are not included within the unlimited feature of this plan.
5. Calling Features may be purchased on an a la carte basis, where available.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

**5.1.5 Reserved for Future Use**

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

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**5.1 Network Exchange Service, Cont'd.**

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**SECTION 5 - LOCAL EXCHANGE SERVICES, CONT'D**

**5.1 Network Exchange Service, Cont'd.**

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 6 – CONTRACT SERVICES**

**6.1 Contract Services**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis. Copies of such contracts will be submitted to the Commission under protective seal.

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**SECTION 7 - PROMOTIONAL OFFERINGS**

**7.1 Special Promotions**

The Company may, from time to time, offer services in this Tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Commission as a tariff supplement. All rates and terms contained in this Tariff shall continue to apply unless specifically addressed in the promotional tariff supplement. Notice of such tariff revisions will be filed with the Commission on at least one (1) day's notice.

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